PERFORMANCE EVALUATION SYSTEMS IN THE PUBLIC SECTOR

Andy LEOVEANU*

ABSTRACT: Performance is a term that defines the purpose, namely the successful fulfillment of one or more activities performed by an organization. Performance assessment is a concept that cannot be defined exactly because it exceeds the scope of a particular scientific field. In the public sector, performance is difficult to identify because the processes are more difficult to quantify than in the private sector where the main purpose is profit. The paper aims to present the first major performance evaluation systems used in the public sector, followed by the advantages and disadvantages arising from their application and ends with conclusions and proposals to improve public sector performance. The paper will have a special section devoted to the status of implementation of performance evaluation systems in the public sector in Romania. Research methodology aims studying literature and law.

KEY WORDS: Public administration, performance, indicators, systems of evaluation.
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* Andy LEOVEANU is university lecturer PhD at the Faculty of Public Administration, National University of Political Studies and Public Administration, ROMANIA.